

YOUR TANF PAYMENTS COME ON A U.S. BANK RELIACARD®!

With the U.S. Bank ReliaCard Your Funds are:

- Immediately available
- Protected if lost or stolen¹
- Available without the hassle of paper checks



About the ReliaCard

It is a Visa® prepaid debit card issued by U.S. Bank. Your TANF payments will automatically be deposited to your card. You have access to your funds right away and you can use it to make purchases or get cash wherever Visa debit cards are accepted. It's that simple!

BENEFITS OF THE RELIACARD

- No credit check or bank account required²
- No waiting for your check
- No expensive check cashing fees
- No extra trips to the bank

MAKE PURCHASES | GET CASH | PAY BILLS | TRACK SPENDING

Getting Started Is Easy!



1 Your card will be mailed to you in 5-7 business days. **If you would like to be paid by direct deposit** to a bank account, return the completed Payment Authorization Form to the Department of Social Services TANF Program. Visit <http://dss.sd.gov/offices/> to find the Social Services Office nearest you.



2 Your funds will be automatically deposited to your card. Call the number on the back of your card or go online to check your balance.



3 Use your card anywhere Visa debit cards are accepted!

¹The Visa Zero Liability Policy protects you against unauthorized purchases. U.S.-issued cards only. This does not apply to ATM transactions or to PIN transactions not processed by Visa. You must immediately report any unauthorized use. See your cardholder agreement for details. ²Successful identity verification required. To help the government fight the funding of terrorism and money laundering activities, Federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an account. If necessary, we may also ask to see your driver's license or other identifying documents.



YOUR RELIACARD® AT A GLANCE

Getting Started

Look for your card in the mail! For security reasons, your card will arrive in a **plain, white, windowed envelope** with a Fargo, North Dakota (ND) return address. You will need to activate your card over the phone before using your card.



Make Purchases

Your card works much like other prepaid or debit cards. Use it wherever Visa is accepted – online, over the phone, at grocery stores, retail stores, restaurants, medical offices, etc. Always make sure to know your balance before you shop.

Get Cash

ATM⁴ – Withdraw cash at any Visa/Plus® ATM.

Teller Withdrawal – You can go into any Visa bank and ask the teller for a cash withdrawal for up to the full amount available on your card.

Cash Back – Get cash back at no cost when you make purchases at places like retail or convenience stores. Select 'DEBIT' on the authorization machine and select 'YES' for cash back.

CARD FEATURES

Pay Your Bills Online

Login to the ReliaCard website and select the Bill Pay link. You have the ability to set up payees and payment options including one time payment, expedited payment, at a future date or at regular intervals. The Standard Bill Pay fee is free – saving you the hassle of purchasing money orders and stamps.

Track Your Balance

Online, by text⁵, mobile app, phone or ATM.⁴

Account Alerts⁵

Request email or text notifications for activities such as the addition of funds or low balance.



Mobile App

Perform a balance inquiry and view transaction history using the ReliaCard Mobile Banking App. Available in the iTunes store, Google Play, or at www.reliacard.com.

Fees

Some fees may apply. A complete fee schedule will be included in your card packet.

Purchases – Free⁶

Cash Back with Purchases – Free
(select debit on the authorization machine)

ATM Withdrawal

U.S. Bank ATM – Free
MoneyPass® ATM – Free
SUM™ ATM – Free
Other ATM – \$1.25⁶
The owner of a non-U.S. Bank, non-MoneyPass or non-SUM ATM may also charge a fee.
Nearest ATM locations –
www.usbank.com/locate or www.MoneyPass.com

Visa Bank Teller Withdrawal – Free

Customer Service

Automated phone system – Free
Online – Free
Live representative – Free

Monthly Statement

Online – Free
Paper statements by mail (if requested) – Free

Inactivity

Inactivity for 365 consecutive days – \$2.00 per month

Balance Inquiries

Automated phone system – Free
Online – Free
Mobile inquiries/alerts – Free⁵

Card Replacement

Standard card replacement (3-5 days) – Free
Expedited card replacement (2 days) – \$15.00

Customer Service

Please direct all of your ReliaCard questions to the 24/7 Cardmember Services Line **866-276-5114** or online at **www.reliacard.com**

⁴Fees may apply to all ATM transactions. Other non-U.S. Bank or non-U.S. Bank, non MoneyPass, or non-SUM ATM owners may assess a surcharge fee. ⁵Standard messaging charges apply through your mobile carrier and message frequency depends on account settings. ⁶A 3% foreign transaction fee also applies.

